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## **Newsletter for February 2022**

I know this is a trying time for everybody. It seems a lot of you are planning to retire soon. Most Social Security offices are not open to the public. Many of their people are working at home. Two things are happening as a result. Many employees have been with SSA for a relative short period of time. They have no on-site guidance. I have received calls about issues they clearly have no knowledge about. This is serious and cause loss of benefits. It also takes forever to contact SSA. Write down the name of the person you have spoken to as well as the information they give to you. Read back to them what you have written down. If they agree it is correct, write that down too. Call me if you feel they were wrong.

Federal employees are experiencing long delays until they receive their initial check. They blame this on modernization of equipment. This has been going on for at least 10 years. It is nonsense. If you call OPM, a recorded voice says they are busy and hangs up. If you don't hear from OPM in 60 days, write to your congressperson.

Next month, I will go over the "open window" for the TSP.